



## *Winscombe Court Handbook*

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*Winscombe Court  
Winscombe Hill  
Winscombe  
BS25 1DE*

To the lovely ladies, gents and children who are staying at Winscombe Court,

Hello and welcome - we hope you found the house easily. You will find milk in the fridge, some tea bags and coffee in the cupboard and a selection of local produce in the hamper... so please make yourselves a cuppa and start to relax.

We are really excited that you have chosen to stay here and are sure that you will create many wonderful memories in the same way that we have. Hopefully all the info you need is in this folder but please do get in touch should you have any questions or require anything further.

The extraordinary Victoria is our caretaker and she lives in the adjacent Quince Cottage. She should be on hand in case of urgent onsite enquiries or you can speak to our House Manager, Connie on 07969 358416

If you use social media we would be delighted if you could tag **@winscombecourt** for any pics you post and we always welcome some extra followers on Instagram or Facebook @winscombecourt :)

Please feedback any comments/thoughts/suggestions via phone, email or in the visitors book.

Have an amazing stay!

With very best wishes,

*Lester and Jo*

P.S. We completely understand that accidents happen but please do let us know so that we can fix/replace them so that the house is lovely for everyone that visits.

## *House values and aims*

You will hopefully see that while we have tried to be respectful to the age of Winscombe Court (250 years old) and have done our utmost to retain any original features, we have also tried to have a bit of fun by introducing some interesting, adventurous and thought-provoking interiors. These have stirred (and we are sure will continue to stir) up emotions and been the basis for many conversations - let us know what you think!!

As well as having some fun, we are also keen to do our bit for the environment. You will see that we have opted for a capsule free coffee machine, environmentally friendly cleaning products/refillable options and labelled recycling bins. We would really appreciate it if you could use these, separating the items carefully and popping them into the correct containers. Once full, please empty the recycling (and regular trash) into the relevant bins in the bin room (it says on the edge of each box what should be in them).

We would also like to ask you not to remove the shampoo/conditioner/shower gel bottles as we would like to refill these, again reducing our environmental impact. Where possible we have and will use local companies and products.

## *House Rules*

We really want you to have lots of fun but also ask that you respect the house and its contents. There are not many house rules but we do ask that you adhere to the following. Any questions/feedback please do let us know.

Please;

- **respect our neighbours and keep the noise down, especially in the evening. There must be no loud music, live music, discos or DJs and no noise outside between 9.30pm and 9.00am**
- **do not use the roof terrace after 9pm and before 8am**
- use the placemats and coasters provided on the dining table and do not put anything directly onto its surface. Please do not use any cleaning products on the table, just a (slightly) damp cloth.
- do not smoke inside the house at any time. Should you choose to smoke outside, please dispose of cigarette ends appropriately.
- refrain from lighting candles or incense burners.
- lock the door to the snooker room (slide lock at the top of the door) when it is not in use if children are around. We kindly ask that children are not allowed into the snooker room unaccompanied.
- keep balls and outdoor games outside
- please do not use drones
- take muddy/sandy shoes off at the door and switch them for cosy socks/slippers
- supervise children at all times, both inside and outside. There are a number of water features in the garden. Please note that all play equipment is used at your own risk.
- do not provide the pool-house entry code to children and please do not take glassware into the pool-house
- Please note, CCTV is in use in exterior areas of the house and inside the pool-house for safety and security although these are not monitored in real-time.

Thank you very much for helping us maintain loveliness and safety at the house for everyone to enjoy.

## *Entering / leaving the house*

We think it makes most sense to use the Entrance Hall as the main entrance/exit to the house as there is shoe and coat storage nearby. However, we will have given you keys for various doors so please do what feels best.

Please make sure that all external doors are locked every time that you leave the house and that keys are kept safely.

If you are **leaving** the house, the gates open automatically when you drive towards them but if you are arriving, you will need to type the code (**provided when booking**) into the keypad to open them - please be aware that the gates will open towards you - and won't open at all if the car is parked too close.

If you are entering or leaving the house by foot via the gates, you will need to enter the code. You can also get out/in by foot through the jasmine filled glass house entrance opposite the Entrance Hall.

Please note that when leaving on foot only one gate will open with the code. If you are welcoming others in a car pop through to the car side and re-enter the code.

## *Kitchen / dining information*

### **Kitchen**

#### Rubbish/recycling

You will see that as well as a large black trash bin (in pull out drawer) we also have 5 white recycling bins. We would really appreciate it if you could use these, separating the items carefully and popping them into the correct containers. Once full, please empty the recycling (and regular trash) into the relevant bins in the bin room (it says on the edge of each box what should be in them).

When we have used the house with a large group, we have sometimes found it easier to bring the larger recycling containers from the bin room and pop them outside the kitchen door. Again, whatever is easiest but please do recycle and please separate by material.

Regrettably, food waste is currently going in with the regular trash - this will change as soon as our kitchen and food disposal bins arrive.

#### AGA

AGA info - the AGA is on during the colder months to help keep the house warm. Unfortunately it is not hot enough to cook on but please enjoy its cosiness. Please don't try to fiddle with it or to adjust the temperature as this is fixed.

#### Cooker

There is a gas cooker/grill and hob for you to use. For more info please see the next page in this folder or the guide in the Instruction Manual Folder (located in the kitchen drawer).

#### Coffee machine

With the environment (and excellent tasting coffee!) in mind, you will see that we have a bean to cup coffee maker. Please use the switch on the machine to turn it on but **please do not turn off at the plug** (or a full reset is required). Info on how to use the machine is on the next page in this folder or in the Instruction Manual Folder (located next to the machine). You will find some coffee beans in the cupboard. If you are looking to buy more, any beans marked as suitable for grinder machines will work perfectly.

#### Kids cutlery/crockery

Please find a selection of (plastic) kids cutlery and crockery in the kitchen unit to the left of the AGA.

### **Instructions for oven/coffee machine**

PLEASE DO NOT USE THE PYRO-CLEAN FUNCTION UNDER ANY CIRCUMSTANCES AS IT WILL LOCK THE OVEN AND MELT THE RUNNERS' BEARINGS. THANK YOU!

#### Oven/hob

The oven and hob are gas fuelled. To light the hob rings push down and twist the relevant knob (a bit of guesswork is currently required as to which is which!). You will hear a clicking sound and the ring will ignite.

The oven is fab and not as complicated as it seems. Hopefully these instructions will make it easy to use - please let us know if not.

To start:

1. Push right knob in to get menu.
2. Push in again to see the cooking functions.
3. Turn the right knob left and right to scroll through the options and push in again to select.
4. Turn the right knob left and right to adjust the temperature.

To turn off:

1. Push the left knob in.
2. Turn the left knob to select 'yes' to interrupt function.
3. Push left knob in to select (the sound of the oven will quieten and home screen clock will re-appear shortly - the oven is now turned off).

Coffee machine

PLEASE DO NOT TURN OFF AT MAINS PLUG! - as it then needs a full reset!

1. Turn the machine on using the silver power button on the front of the machine. If this doesn't work, check the switch on the back left hand side of the machine. It will make some start up noises and some water might pass through the nozzle. It's fine to let this run into the drip tray.
2. Pop one or 2 cups underneath the nozzles and press the 1 or 2 cup option (you can adjust the strength or volume of coffee using the relevant small knobs on the front).
3. If you would like to use the milk frother, swing it out and turn the hot air knob on the far right hand side - be careful - it gets really hot!

## Dining areas

You will see that we have 2 dining areas at Winscombe Court. The main Dining Room which officially sits 16 but comfortably sits 18 (more as a squeeze) and the Breakfast Room which comfortably sits 10.

We hope that you will find the kitchen to be equipped with everything that you need to dine in pleasure. Main cutlery is in the drawer under the coffee machine in the Kitchen and starter cutlery (should you need it) in the drawer in the Breakfast Room. There are pots and pans of various sizes, lots of utensils & kitchen gadgets, weighing scales, chopsticks, eggcups, a handheld blender and even some wine charms to identify your drinks! We have popped labels on each section so that you can see what goes in each space. Having said all of that, if you do find something absent that would be helpful, please let us know so that we can have it available for our next guests.

Dining Table

We hope you agree that our dining table is beautiful. It's a genuine antique that has stood the test of time. We really want you to enjoy using it but ask that you please use the placemats/coasters/heatproof mats provided and never put anything hot directly onto it. To clean the table please do not use any sprays at all. Rather wipe with a slightly damp cloth. Thanks for helping us to keep it beautiful :)

Breakfast table

While definitely not an antique(!) we still think it's rather beautiful. If not on the table itself, you will find placemats and coasters in the drawer of the dresser. Clearly not as important as the dining table but we would still appreciate your help in keeping it looking fab.



## *Property Information (listed alphabetically)*

### **BBQ/Pizza Oven**

There is a large charcoal BBQ and Pizza oven that is available for guests to use in the BBQ/Pizza area.

You will find BBQ tools inside one of the kitchen drawers.

Please be careful - the BBQ gets very hot, even on the outside.

Once cool, please remove coals and ashes - they can be sprinkled in the borders/hedges - and clean the BBQ with brush and cleaner that are provided.

Please recover the BBQ (when fully cool)

### **Bedding**

We think that good mattresses and bedding are of the highest importance so we really hope that you get a good night's sleep.

All of our pillows and duvets are hypo-allergenic.

Should you need any spare bedding or pillows, you can find them in the cupboard in the Butterfly room (left hand door as you enter).

And, as with everything, if you have any feedback, please do let us know.

If you require sofa beds to be made up, please be advised there is an additional cost for linen but please speak to our House Manager before your stay regarding this

### **Blankets/throws**

We think it's important to always feel cosy. With this in mind, we have positioned blankets around the house for you to use should you feel chilly.

There are some in;

- the suitcase in the Study
- the blanket box in the coffee area of the Dining Room
- the wicker basket in the Purple Living Room

### **Catering options (provided by our House Manager - additional charges apply)**

If you are interested in a private chef we can recommend some great options to meet a range of budgets.

### **CCTV**

Please be aware that in the interests of security for the house and our guests, we have CCTV cameras around the outside of the house and along the driveway and on the roof terrace and inside the pool house. These cameras are not monitored in real time.

### **Circuit boards and trip switches**

Should a switch trip you will find the circuit board in the right hand side cupboard in the room marked 'private' opposite the crocodile bathroom.

If you require any further assistance, please get in touch with the House Manager.

### **Cleaning products and equipment**

There are 2 cleaning storage areas for cleaning products in the main house - the right hand door in the Study on the ground floor and the cupboard near the back door on the 1st floor. Here you will find dustpans and brushes, hoovers and mops. Please feel free to use these as necessary!

Cleaning equipment and products are also available in the kitchen areas.

While every effort has been made to ensure cleaning fluids are locked and out of reach of children, please make sure that children do not get their hands on any of these products. Some can be harmful.

### **Coat & shoe storage**

We find it easiest to come and go through the entrance hall doorway because there is some shoe storage on the right as you enter. Coat hooks and other shoe storage can be found in the corridor near the Crocodile Bathroom.

### **Cots**

We have 2 travel cots available (upon request), with accompanying mattresses and base sheets.

Please note that we do not have sleeping bags/top sheets/duvets for these cots.

### **Deliveries**

We will always try to schedule deliveries for days when we do not have guests at the house but should a package arrive for us while you are there we would be grateful if you could bring it into the house and let us know of its whereabouts. Thank you!

### **Emergency lighting**

You will see that there are small lights plugged in, in every bedroom and along the corridors. These are emergency lights that come on brightly a) if there is a power failure or b) if they are lifted from their bases. They also come on dimly when it is dark, so act as dim nightlights.

Please ensure that these lights remain switched on both at the plug and on the appliances themselves as they form part of our Fire Risk Assessment in enabling guests to safely leave the building in the event of a power failure.

### **Entertainment (speak to our House Manager - additional charges apply)**

There are a number of local companies who offer fab in-house experiences and can be co-ordinated by our House Manager.

### **Fans**

During summer months, there are 4 fans available. We have tended to use them on the 2nd floor on warmer days so they are located in the cupboard next to the back door on the 1st floor.

### **Fires**

There are 2 fires that you can use in the house. The fire in the Purple Living Room and the fire in the Study.

However, please use them responsibly and follow these guidelines:

- Please keep children away from fires.

- Safety matches & firelighters are provided but kept out of little ones' reach. You will find them in the drawer under the microwave in the main kitchen.
- Please use the fire gloves provided.
- Please only use logs in the purple living room
- Keep all materials away from the front of the fire
- Make sure that the fire is out and the fire guard is up & fire grate closed before going to bed.

### **Fire safety**

We take fire safety extremely seriously and have implemented a number of measures to ensure the safety of anyone who might visit the house.

We have installed a fire alarm system that runs throughout the house so that if one alarm goes off, they all will. We have also run audibility tests to check that the sound is loud enough at every bed head to be heard even while sleeping.

If you hear the alarm, please leave the building immediately via your closest fire exit - Entrance Hall, Breakfast room, side door, back door on the ground floor or back door on the first floor - call 999 and assemble on the tennis court.

All fire doors have keys attached to lanyards on the walls so they can be opened quickly in case of emergency.

You will need to give the emergency services our address which is; Winscombe Court, Winscombe Hill, BS25 1DE

### **Games**

#### **Indoor**

You will find a selection of board games in the cupboard in the Purple Living Room, for both children and adults.

In addition, there are a selection of toys for children in the lower cupboards of the Breakfast Room and there is a train table available in the boot room near the Crocodile bathroom.

#### **Outdoor**

We have a number of outdoor games available for guests' enjoyment. Our all weather tennis court is a popular choice. You will find rackets and 4 balls in the container on the tennis court. The neighbouring sheep pasture tends to retain errant shots so it may be worth bringing some of your own too!

The same small room beyond the study houses a lawn croquet set (the most frustrating game in the world) and giant limbo as well as some footballs that can be used with the goal on the tennis court.

There are several outdoor blankets available for those that like to enjoy lazing in the sunshine (!!)

The roof terrace has a putting green and putters and balls can be found in the Terrace Hut along with bean bags and loungers

### **Gardener**

We hope you agree that the gardens look stunning. This is thanks to our gardener, Dan & his fab team.

Dan's team usually comes on a Thursday or Friday so if you are lucky enough to see them feel free to say 'hi'!

### **Garden Lights**

There are garden lights lighting up the roof terrace and outside the pool house. These are on a timer and come on and turn off automatically and cannot be controlled from the house.

There are also a number of spotlights dotted around the rockery and top lawn. There are sensor controlled floodlights by the pond, one by the first floor back door another outside the kitchen and also some low lighting in the BBQ/Pizza area. These are all automatic.

### **Guest book**

A leather-bound guest book can be found in the Study along with a dip pen and ink. We feel strongly that everyone who visits is part of the 'Winscombe Court story' and would be very grateful if you could find the time to comment on your stay and make any recommendations for future guests (or to remember what you did for the next time you visit ;)

### **Hair straighteners & dryers**

You will find hair straighteners (the Keפוzi brand is amazing - if you haven't tried them before then definitely have a go!) and a hairdryer in each of the bedrooms. Please use them carefully and remember to turn straighteners off and leave them safely.

### **Hamper**

We hope that you enjoy the hamper goodies that we left for you. All of the items are produced in Somerset and we believe showcase some of the incredible talent that is local to Winscombe Court.

### **Heating**

The AGA is on in the kitchen 24/7 (colder months) so keeps the area nice and cosy. Heating in the rest of the house is set to come on twice a day: 6-9.30am and 5-11pm. (except in summer when it is off). Feel free to turn radiator valves in certain rooms to prevent the heating coming on during these times. You can also choose to turn the heating off completely or onto constant. You will be shown this upon arrival but as a reminder there are 3 controls for the heating (Parrot ensuite, Dove ensuite & 1st floor kitchen). Please do get in touch should you require any assistance in this regard.

Open fires - please see the section 'Fires'

Additional heaters

There are 4 additional electric heaters in the house should you need them. You will find them either in the Butterfly room cupboard or in the kitchenette near the Dove room.

### **High chairs**

We have 2 high chairs that can be provided upon request. Please ensure that the 3 point harnesses are used and that children are supervised at all times.

### **Internet & technology**

Wi-Fi

There is good Wi-Fi throughout the house and in the pool-house and many of the garden spaces. The User name is 'Winscombe Court' and the password is 'Winscombe1'

### SONOS

A wireless music system that allows you to connect and play your music through our speakers.

To use SONOS please download the app (if you don't already have it). Then connect to the Winscombe network (details are above) and some room names should become visible. There are reliable speakers in the Kitchen & Dining Room and non-reliable(!) speakers in the Study, Living Room & Snooker Room. While we have done everything we can to ensure consistency in performance (including purchasing a Boost) this matter continues to be a source of frustration (any tips please do let us know!)

Select any of these and play your music. You can group rooms together should you wish to have the same music playing in different spaces.

### TV/SKY

There are 3 televisions; in the Purple Living Room on the ground floor (hidden in the picture!) the Green Living Room (1st floor) and the Eagle Bedroom (2nd floor)

The TVs are all Samsung SMART appliances and SKY is available. There are 2 remote controllers for each - please ensure these remain in the correct rooms at all times.

### Keys

Please look after your keys carefully.

A number of sets will be signed over to you upon arrival. It's obviously very important that all are returned.

Regrettably, we have to charge a £25 fee for any key that gets lost.

### Kids

Everyone is welcome at Winscombe Court and we have tried to cater for all generations including the youngest (and eldest) crowd!

Having two small children ourselves and having experienced first-hand how stressful holidays with little ones can be, we have tried our best to cater for the younger guest. Below is some info about what you will find at Winscombe Court that we hope will make your life a little easier if you have small companions in tow (all available upon request).

- 2 highchairs
- 2 travel cots
- Kids cutlery and crockery
- Children's toys and games - including soft toys, a train table, books and a limbo set
- An outdoor treehouse with games inside (adult supervision essential)
- An outdoor nature-zone and additional playhouse
- Outdoor trampoline (adult supervision essential)
- Children's tennis rackets for use on the all weather court

- Football goal on the tennis court (balls available in the Study back room)

### **Laundry**

There is a washer/dryer available for guest use. It is located in the Utility Room/Kitchenette behind the Dove bedroom on the ground floor.

An iron and ironing board are available in the cupboard in the Utility Room /Kitchenette. You will also find folding clothes driers here.

### **Local brochures & listings**

You will find local listings brochures and flyers for local attractions in the left hand drawer as you look at the dresser in the main kitchen. Feel free to use any discount coupons you come across and please also feel free to add leaflets of local attractions that you find and love.

### **Ordnance Survey maps**

There are Ordnance Survey maps of the local area in the kitchen drawer, near the AGA.

Please do let us know about any awesome adventures and discoveries.

### **Parking**

You can park anywhere inside the gates that is gravelled. There is some space immediately on the left as you enter through the gates by the pool house. There is also space at the top of the drive round to the left and to the right. Please do not park on the large round stones and please avoid driving over the grass.

**Please do not park across the neighbours' entrances in the lane leading up to the gates and ensure that vehicles can always get past.**

### **Pool house**

The pool house has a separate set of rules and guidelines that are available on site. There is a hot tub and sauna and the pool has a deep end (2.4m) and shallow end (1.2m). Glassware (including bottles) is not permitted in the pool house

### **Ponds**

There are a number of ponds in the garden. The large one near the house has been meshed but as we all know, even a small depth poses risks. There are another couple of smaller ponds in the rockeries. Please ensure children are supervised at all times.

### **Rubbish & recycling**

You will see that as well as a large black trash bin (in pull out drawer) we also have 5 white recycling bins. We would really appreciate it if you could use these, separating the items carefully and popping them into the correct containers. Once full, please empty the recycling (and regular trash) into the relevant bins in the bin room (it says on the edge of each box what should be in them).

When we have stayed at the house with a large group, we have sometimes found it easier to bring the larger recycling containers from the bin room and pop them outside the kitchen door. Again, whatever is easiest but please do recycle and please do separate by material - otherwise the council will not collect.

Regrettably, food waste is currently going in with the regular trash - this will change as soon as our kitchen and food disposal bins arrive.

Please also be aware that our wonderful housekeepers will pop up to the house on a Monday evening to collect the bins/recycling and put them out to the front. If you are staying on Monday evening, they will not enter the house itself, but rather collect the bins from the bin room and outside the kitchen (if relevant).

### **Smoking policy**

Please note that there is to be **absolutely no smoking indoors**.

Should you choose to smoke please do so in the designated smoking area, towards the raised beds in the garden. Please also dispose of any cigarette ends responsibly.

### **Supermarkets**

The nearest supermarket is Co-op in Winscombe village. While relatively small, it's a perfect option for essentials like bread, milk, bananas..... There is also a range of excellent independents in the village including a bakers and a wonderful butchers.

(For other lovely independent, local shops visit Wedmore which has a choice bakers, butchers, deli and gift shop - not to mention a couple of lovely pubs - see 'Places to eat & drink' for more info)

There is a slightly bigger Co-op in Banwell and also a small Sainsbury's in Cheddar.

A little further afield you can find all of the big supermarkets, either in Wells (Waitrose, Tesco, Morrisons and Lidl) or in Weston (Waitrose, Asda, Morrisons and Sainsbury's)

All of the big supermarkets deliver to the house. Our address is Winscombe Court, Winscombe Hill, BS25 1DE.

### **Tennis**

The all weather tennis court is available for use year round. Please wear appropriate footwear (no heels) and be careful in wet/icy conditions as it can get very slippery.

There are rackets (all sizes) and some tennis balls available in the container on the court. Please note that balls lost into the adjacent sheep pasture are irretrievable as it is private land. Please, where possible, restock balls if you lose several.

### **Towels**

2 towels will be provided for each guest (up to a maximum of 20 people), 1 larger bath towel and a smaller hair towel.

You will find them either in your bedrooms or bathrooms. Please note that in some bedrooms, the towels may be in a drawer/cupboard.

The pool house is stocked with grey towels (one for each guest) for use in the pool house only. Please keep these in the pool house and avoid taking back to the main house

### **Trampoline**

There is a trampoline for guests to enjoy. Please could children be supervised at all times.

All play equipment is to be used at guests' own risk.

### **Treehouse & swing**

There is a treehouse in the garden which we hope any visiting children will love. The steps up have been made more sturdy (than they were when we first moved in) but they are still steep - please do supervise children. All play equipment is to be used at guests' own risk.

**Window restrictors**

You will see that many of the windows have restrictors on them to prevent wide openings. These are safety features to prevent children (or revellers!) from falling out from a height.



## *The Local Area*

### **Places to go**

We are incredibly fortunate to be located in such an awesome spot with so much to do. We have listed a few of our favourite things here but if you come across something else that you love please do write it in the visitors book/let us know so that we can add it to the list.

### **Walks**

Winscombe Court is located in the most idyllic spot, surrounded by beautiful countryside and therefore within range of many, many beautiful paths and trails to walk, to run, or to cycle.... Below are a few of our faves but it's fair to say that we haven't found time to explore too much (yet!) so please tell us what you find/recommend on your adventures. We have left some Ordnance Survey maps of the surrounding areas in the kitchen drawer and look forward to hearing about your experiences.

- From Winscombe Hill itself...

One of our favourite things to do is a walk from a National Trust car park (called Kings Wood car park) that's actually on Winscombe Hill. We normally drive to the car park (it only takes about 2 minutes but we save all our energy to walk up the hill!). It's then a 20 (ish) min walk through some woods, up a hill to Crook's Peak and a really beautiful walk at the top with some spectacular Mendip views. If the weather is good it can be nice to have a drink/picnic at the top.

Alternatively, from the same start point there's a walk along The Strawberry Line, an old railway line which is flat and really nice. The path runs through Winscombe village so a tea/cake stop in one of the village coffee shops could be easily made <http://www.thestrawberryline.org.uk/>

- Cheddar Gorge (approx 10 minutes)

There are tons of cute cafes and restaurants in the village. Scenery is incredible! And of course, the gorge to explore.

<https://www.cheddargorge.co.uk/>

- Burlington Combe

A little further away (20 mins drive approx) - a rocky hill walk with little streams to cross.

- Wedmore

A pretty village with interesting shops and good eateries (The Swan, The George (cool, eclectic interiors, nice people, reasonable food)), coffee and gift shops - beautiful c20 minute drive between there and Winscombe.

### **Beaches**

There are a few beaches within a 30 minute drive - and loads more if you wanted to venture into Devon... here's some info about the local ones....

- Brean Down

You can drive onto the actual beach and park there which is handy - a little further along the road, there's also a National Trust car park (free for members) with a

couple of cafes (food is basic but good selection of ice creams!) and a walk up a cliff footpath to a Victorian Fort which is stunning.

<https://www.nationaltrust.org.uk/brean-down>

- Burnham-on-Sea

The closest beach and good for a stroll.....

<https://www.burnham-on-sea.com/tourist-information/beach-guide/>

- Weston-Super-Mare

Or of course the beach at Weston if you fancy some brightly coloured rock and a donkey ride on the beach!!

### Other things

There are so many things to do and see near Winscombe Court that we could never do the area justice but here are a few things that we have enjoyed... (please tell us if you discover somewhere brilliant that is not on our list)...

- Puxton Park

Really close and an excellent family day out. Puxton Park has it all - animals to find, meet, pet and feed, tractor rides, excellent playgrounds, a land-train and other exciting trails, small boats equipped with water pistols and a soft play (for the brave!). Highly recommended.

- The Helicopter Museum

Also highly recommended (not only by us but also the TripAdvisor community), this is an excellent way to spend a couple of hours. The largest dedicated Rotorcraft Collection in the world, it is an interesting place for all generations

- Glastonbury Tor

'A prominent hill overlooking the Isle of Avalon, Glastonbury & Somerset' National Trust.

- Wells Cathedral

'The most poetic of the English Cathedrals', in the heart of England's smallest city.

- Clevedon Pier & heritage centre

On the east side of the River Severn, described by Sir John Betjeman as 'the most beautiful pier in England' and designated a Grade 1 listed building in 2001.

- Clifton (Bristol)

Only 25 minutes away from Winscombe Court, Clifton is home to an array of cute cafes, lovely shops and fantastic pubs/restaurants. Not to mention the famous Clifton Suspension Bridge.

- Bath

40 minutes away from Winscombe Court, Bath is best known for its Roman baths. A beautiful city with plenty of shopping, arts and culture on offer.

- Clay Pigeon shooting

We haven't done this so let us know which you choose and what it's like

<https://shooting-clay-pigeons.co.uk/en/venues/clay-pigeon-shooting/winscombe-north-somerset/oTown-38805>

- Escape Rooms

We haven't done this but it's meant to be great

[https://www.tripadvisor.co.uk/Attraction\\_Review-g2702635-d9841645-Reviews-Lock\\_Code\\_Escape\\_Rooms-West\\_Wick\\_Weston\\_super\\_Mare\\_Somerset\\_England.html](https://www.tripadvisor.co.uk/Attraction_Review-g2702635-d9841645-Reviews-Lock_Code_Escape_Rooms-West_Wick_Weston_super_Mare_Somerset_England.html)

### Places to eat/drink

There are many, many, many(!) lovely places to eat and drink near Winscombe Court. We are still working our way through the list of those that have been recommended to us so the listings below are by no means exhaustive. However, if it helps, here are some places to eat/drink that we have visited. Please do let us know when you discover others :)

- The Woodborough Inn, Winscombe, BS25 1HD. 01934 844167

This is our nearest pub and is well worth a visit. Decent food (including a kids menu) and a friendly atmosphere. Usually space to eat in the bar area without booking but phone ahead for restaurant reservations.

- The Railway Inn, Sandford, BS25 5RA. 01934 611518

Owned by Thatchers and with a fragrant apple aroma, this is a great pub with delicious food. On the pricier side of the spectrum but arguably worth it. Outdoor area with wooden toy train play area for young children. Definitely book in advance as often fully booked, especially at weekends.

- The New Inn, Cross, BS26 2EE. 01934 732455, [newinncross.co.uk](http://newinncross.co.uk)

Not much further away than the Woodborough. Quite a cosy place with a good menu. Also a small play area in the back garden.

- The Crown Inn, Churchill, BS25 5PP [01934 852995](http://01934852995), [www.the-crown-inn.co.uk](http://www.the-crown-inn.co.uk)

Approx 10 minutes drive this is a bit of a hidden gem. Cosy with fires burning, the pub only accepts cash and has a really well priced menu.

- The Swan Inn, Rowberrow, BS25 1QL [01934 852371](http://01934852371)

Really lovely pub with a fab menu, cool interiors and cosy bits. There is a small playground with swings and a slide and in the holidays they often have kids arts and crafts tables (phone ahead to confirm if this is important).

- Lao Thai, Cheddar

An excellent Thai restaurant that in our opinion rivals many of the London equivalents. Highly recommended.

- The Pantry, Winscombe

A cute cafe that serves lovely brekkies and a range of lunch and dinner options.

- Charlotte's Tearooms, Winscombe

Perfect coffee/tea/cake stop. Right next to the Strawberry Line.

### Emergency Contacts

Please use the following contacts if necessary

General queries/emergencies (out of hours):

**House Manager (Connie):** 07969 358416

**Lester/Jo (owners):** 07773 844762/07861 682020

**Victoria**, our caretaker lives in the adjacent Quince Cottage

### Medical Emergencies

Medical information can be obtained by dialling 111

You can also get 24 hr advice at [www.nhsdirect.nhs.uk](http://www.nhsdirect.nhs.uk)  
A&E departments can be found at;

**Weston General Hospital 8am - 10pm ONLY**

Grange Rd, Weston-super-Mare BS23 4TQ  
01934636363

Musgrove Park Hospital, Taunton 24 HRS

Parkfield Dr, Taunton TA1 5DA

[01823 333444](tel:01823333444)

Bristol Royal Infirmary, 24 HRS

Upper Maudlin St, Bristol, BS2 8HW

0117 923 0000

**The final day**

We hope that you have had a really lovely stay. Please do remember to give us feedback via email ([winscombecourt@gmail.com](mailto:winscombecourt@gmail.com)), phone or in the visitors book and please do mention us on social media by using #winscombecourt and @winscombecourt. We want to know everything, good and bad!

When departing from the property please place recycling and trash into the relevant bins in the bin room, load all dirty crockery into the dishwasher and run it. Please ensure all doors and windows are closed and locked.

Please, please let us know about any accidents (you can convey to Victoria). We know accidents happen so just want to ensure everything is lovely for future guests :)

When you leave on the final day please place **all** keys in the bowl on the kitchen side. Please double check that no-one accidentally takes some home. Regrettably, we have to charge £25 for every key that goes missing.

Having checked all the doors are locked except the main kitchen please;

- leave through the kitchen door
- get the single key from the keysafe (which will have been shown to you on arrival). The code is A537B
- use it to lock the kitchen door
- return the key to the keysafe

Please note, check out is at 10am as we will need time to clean the property before the next booking. Late check outs may be available upon request.

We hope that you have had a wonderful stay.

Have a safe journey home,

Very best wishes, Lester & Jo x

## *Fire safety*

As we all know, fire poses a real and serious threat to safety. We take fire safety very seriously, have completed a risk assessment and have implemented a number of processes and procedures. Please listen carefully when we talk you through fire safety at Winscombe Court and refer to the info in this folder as and when relevant. Please also ensure that any guests who might have arrived later and not heard the fire safety info are brought up to speed.

### Fire exits

There are 5 fire exits. They are

1. The main door through in the Entrance Hall
2. The side door from the hallway
3. The doors in the Breakfast Room
4. The back door through the kitchenette
5. The back door on the 1st floor

Next to each of these doors you will find the keys to open them screwed onto a lanyard on the wall. It is imperative that these keys remain in place at all times. Should you see them anywhere other than next to the doors please return immediately.

**In the case of a fire you must head to the fire exit nearest to where you are located, leave the building and call 999. The house address is Winscombe Court, Winscombe Hill, Winscombe, BS25 1DE.**

### Assembly point

In the event of a fire, please assemble on the tennis court, ensuring that you have called 999 and the fire brigade are on their way.

### Fire alarms

There is a wireless fire alarm system throughout the house so that if one alarm goes off, it will trigger all others. Sound tests have been performed to ensure that the alarm is clearly audible from each of the bedrooms.

**Should you hear the alarm, leave the building immediately via the nearest fire exit. Call 999 and assemble on the tennis court. The house address is Winscombe Court, Winscombe Hill, Winscombe, BS25 1DE**

### Using the open/log fires

While we want you to enjoy using the fires (study and living room), it is really important that they are used safely. Please use the fire guards to prevent sparks flying out, ensure they are out before you go to bed and keep combustibles well away from the heat source.

### Carbon monoxide alarms

There are carbon monoxide alarms near each of the fires. Should they sound please leave the building immediately and call either Jo (07861 682020), Les (07773 844762) or Connie (07969 358416). Assemble on the tennis court.

### Electrical safety

All of our electrical equipment has been PAT tested and all of our circuits signed off as safe. Please help us to minimise any electrical risks by ensuring all electrical appliances (especially hair straighteners!) are turned off when not in use and placed safely.

### Other precautions

1. Please do not smoke inside the house at any time.
2. Please refrain from lighting candles/incense burners